

"Quatred came in on a Monday. They working with our IT department to configure and deploy of the equipment, trained the purchasing staff on how to use the system and trained our IT staff on the technical aspects of the solution. When they left on Wednesday we were up and running!"

Chris Meske, Senior Purchasing Specialist

The Challenge:

Purchasing spent an average of five minutes manually writing out each issue ticket to charge out items from inventory. Later, the issue tickets were keyed into the computer system. This manual process led to some errors caused by staff recording erroneous information to be entered into the system. Purchasing also spent about two hours per month performing cycle counts, manually recording the counts and then keying the counts into the computer system. Annually, **physical inventory took six staff members eight hours to complete.** This included counting the inventory, entering the counts into the computer and any recounts that needed to be performed. We needed to streamline our processes, save staff time, reduce errors and the amount of paper used to complete all of these tasks.

The Solution:

Barcode the inventory and implement the QUICK® Public Administration Mobile Computing Interface for Superior NaviLine®. Features of the solution are:

- Flexible, wireless interface that is real-time with the City's Superior NaviLine® application.
- Allows Purchasing to design/print bar code labels and process issues as items are scanned
- Reduces Errors
- Eliminates the paper needed for issue tickets and cycle/physical inventory counts
- Increases productivity
- Eliminates redundancy of manually recording transactions, and keying them into the system at a later time.



The Results:

The **physical inventory took three staff member three and a half hours to complete.** The number of errors has been dramatically reduced, paper consumption is down and productivity has been increased!