

**"Quatred provided a much needed update to our workflow. Before using QUICK we used paper forms and entered data in manually. Now this process is more efficient and has eliminated the risk of incorrect data. The best part of this project is employees buying into the project because of the ease of use of Quatred's product. We couldn't be happier with the outcome."**

*Christopher Johnson, GIS Coordinator*

## **The Challenge**

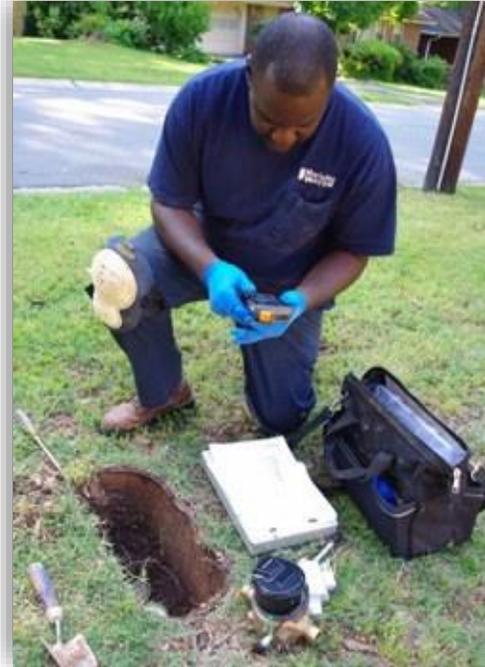
Marietta Water replaces meters every 10 years with a minimum of 1,500 exchanges per year. For every meter exchanged, the following manual processes were performed:

- (\*) The Meter Service Worker manually filled out a form identifying the details of the meter removed, the new meter set and any associated devices deployed.
- (\*) The Meter Supervisor manually entered the updates into Meter Maintenance software on an IBM i.
- (\*) The Project Planner manually entered updates to Maintenance Management software on a Microsoft Server.

## **The Solution**

### **QUICK® Public Administration Interface:**

- (\*) Mobile freedom & flexibility
  - Work in the field without the need for a wireless network
- (\*) Increased accuracy via scanning of meter barcodes
- (\*) Increased workflow
  - Higher efficiency
- (\*) Reduction in errors
  - Elimination of paperwork
- (\*) Elimination of information redundancy
  - Electronically record meter exchange information
  - Entry of data into two separate systems at a later time



## **The Results:**

Marietta Water is thrilled with the solution Quatred implemented. The mobility of the handheld computers makes it easy to go out in the field and exchange meters. The solution has eliminated excessive paperwork, allowing the Meter Service Workers (MSW) to be more productive with their time.

**"The handheld barcode scanner allows us to focus on meter installation by eliminating excessive paperwork. This makes our workflow much more efficient."**

*Lavander "Bam Bam" Hines, Meter Service Worker*